

FORM FOR THE TRANSPORT OF EMOTIONAL SUPPORT ANIMAL



PART 1

REQUIREMENT TO TRAVEL WITH AN EMOTIONAL SUPPORT ANIMAL WITH LATAM	
<p>The acceptance of emotional support animals is limited to certain routes and species, check all the conditions on the LATAM website. They can fly free of charge when they travel with you if they meet all the requirements.</p> <p>INSTRUCTIONS: Please read the following information and complete the form.</p> <ol style="list-style-type: none"> You must fill out a form for each passenger traveling with an emotional support animal. If you are under 18, the forms must be signed by your parent or legal guardian. Take all the documents with you during your trip, it is possible that these will be requested for review. This form is valid for one (1) year from the date it was signed by the treating physician. Every time you travel you must make a reservation at least 48 hours before the departure of your flight. The boarding of the emotional support animal is not guaranteed until it is presented directly at check-in at the airport and we make sure that it meets all the requirements. 	
<input type="checkbox"/> I am informed that I must always book this service at least 48 hours before the departure of my first scheduled flight and wait for confirmation, or else my emotional support animal will not be boarded.	<input type="checkbox"/> I travel on a route (including all cities in the itinerary) where this service is permitted: <ul style="list-style-type: none"> • From/to Mexico • From/to or within Colombia ⚠ Service not available to and from Australia, New Zealand, South Africa, Aruba, Mount Pleasant and Galapagos.
PASSENGER INFORMATION	
Name of the passenger:	
E-mail:	Telephone:
INFORMATION ABOUT YOUR EMOTIONAL SUPPORT ANIMAL	
Name of your emotional support animal:	
Breed: _____ In the case of dogs: ⚠ Dogs of potentially dangerous breeds such as: Bull Terrier, American Bulldog, Akita Inu, Dogo Argentino, Fila Brasileiro, Karabakh, Rottweiler, Japanese Tosa and Dobermann are not allowed. These breeds can only be transported by LATAM Cargo.	Age: _____ [specify weeks or years] <input type="checkbox"/> I confirm that my emotional support animal is over 16 weeks of age, which can be verified on its veterinary certificate.
<input type="checkbox"/> Cat Weight: _____ kgs The maximum dimensions of the kennel are: Flexible kennel: 25 height x 28 width x 40 length cms Rigid kennel: 19 height x 33 width x 36 length cms Mandatory: The cat must be able to stand up in its container without touching the ceiling or walls.	<input type="checkbox"/> Dog Weight: _____ kgs Maximum size: It must fit within the available space at the owner's feet on the seat.
If your emotional support animal exceeds the maximum weight and/or size allowed, report the measurements of the rigid kennel to travel in the hold at no extra cost. Review the conditions for acceptance here: https://www.latamairlines.com/us/en/experience/prepare-your-trip/pets-transportation	
⚠ Remember that brachycephalic dogs and cats cannot be transported in the hold for safety reasons.	
Height: _____ cm	Width: _____ cm
Length: _____ cm	
DOCUMENTS NEEDED TO TRAVEL: <ul style="list-style-type: none"> Completed and signed emotional support animal transportation form. Part 2 of the form must be issued by a mental health professional (example: psychiatrist, psychologist, licensed medical social worker, physician specifically treating the passenger's mental or psychiatric disability/condition) and must be issued no later than 1 year from the date of travel. 	

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- Present at the airport the health documents that are required in the country of departure, connection or destination.

GENERAL REQUIREMENTS FOR THE EMOTIONAL SUPPORT ANIMAL:

- The emotional support animal must travel clean, be healthy and have good behavior at the airport and on the aircraft (aggressive behaviors can lead to denied boarding, for the safety of other passengers and crew).
- It is not allowed to feed the emotional support animal on board.

DOG BEHAVIOR GUIDELINES:

1. My dog will remain on a leash and/or harness and under my control at all times during my trip.
2. My dog can behave appropriately in a public setting and follow my commands.
3. My dog is small and light enough to fit under the seat in the space at my feet. For security reasons, the dog must not exceed the passenger space, nor block aisles.
4. My dog does not pose a threat to health, hygiene and safety during his trip with LATAM.
5. I am aware that I am responsible for controlling my dog's behavior while traveling with LATAM, including my dog's interaction with any employee, crew or other passengers while at the airport or on the aircraft.
6. I am aware that my dog must meet all regulatory requirements for transportation to any domestic and international destination.
7. My dog will not eat from the cabin feeding trays and will not be placed on the passenger seats.
8. I take full responsibility for my dog's behavior, including its interaction with the crew or other passengers at all stages of my journey.

CAT BEHAVIOR GUIDELINES:

1. My cat will remain in its kennel or transport bag and under the front seat, in my control at all times during my trip.
2. My cat does not pose a threat to health, hygiene and safety during his trip with LATAM.
3. I am aware that my cat must comply with all regulatory requirements for transport to any domestic and international destination.
4. My cat will not eat from the cabin feeding trays and will remain inside his kennel or transport bag under the front seat at all times.
5. I take full responsibility for my cat's behavior, including its interaction with the crew or other passengers at all stages of my journey.

If you have a scheduled flight lasting more than 8 hours, you must also comply with and consider the following:

- Take precautions to prevent your emotional support animal from relieving himself during the flight.
- If your emotional support animal needs to relieve itself during the flight, you must take responsibility for taking the necessary measures to prevent a health and hygiene problem in the aircraft cabin (eg: bring a mat/sanitary napkin and/or diaper if necessary).

Responsibility of the emotional support animal owner:

- I assume full responsibility for any injuries, physical damages, economic losses, and emotional harm caused by my emotional support animal to individuals (passengers, airline staff, security personnel, among others) and airline property.

I request to travel on LATAM Airlines with an emotional support animal.

- I have read and understood the emotional support animal behavior requirements and guidelines stated in this document.

CONSENT TO USE OF CUSTOMER'S PERSONAL INFORMATION

I, _____ (Passenger name, parents/legal guardian) authorize LATAM Airlines to process, use, manage, analyze, segment, index, receive, obtain, collect, report or store my personal data, including medical information, for the purpose of these are processed in order to use them to travel with my emotional support animal on the dates mentioned above.

The personal data processing policy can be consulted at the following link <https://www.latamairlines.com/link/legal/privacy-policy>

Signature of the passenger (parents or legal guardian for minors under 18 years of age): _____

Date: _____

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PART 2

MENTAL HEALTH PROFESSIONAL SECTION	
Each passenger traveling with an emotional support animal must complete this form.	
Name of the passenger:	
THIS SECTION MUST BE COMPLETED BY A MENTAL HEALTH PROFESSIONAL	
Mental Health Professional (please print):	
Professional Occupation:	Telephone:
<ul style="list-style-type: none">I certify that I am a licensed mental health treatment professional and am currently treating the above-named patient who has a recognized mental health or mental disability in the Diagnostic and Statistical Manual of Mental Disorders ("DSM").I certify that this patient requires the animal listed above for travel as an emotional support or psychiatric service animal for air travel and/or activities at their destination.	
Signature and stamp/letterhead of mental health professional: _____	
Date:	
CONSENT TO USE OF CUSTOMER'S PERSONAL INFORMATION	
I, _____ (Passenger name, parents/legal guardian) authorize LATAM Airlines to process, use, manage, analyze, segment, index, receive, obtain, collect, report or store my personal data, including medical information, for the purpose of these are processed in order to use them to travel with my emotional support animal on the dates mentioned above. The personal data processing policy can be consulted at the following link https://www.latamairlines.com/link/legal/privacy-policy	
Signature of the passenger (parents or legal guardian for minors under 18 years of age): _____	
Date:	