

FORM TO REQUEST THE TRANSPORTATION OF AN EMOTIONAL SUPPORT ANIMAL



REQUIREMENT TO TRAVEL WITH AN EMOTIONAL SUPPORT ANIMAL WITH LATAM

The acceptance of emotional support animals is limited to certain routes and species, check all the conditions on the LATAM website. They can fly free of charge when they travel with you if they meet all the requirements.

INSTRUCTIONS: Please read the following information and complete the form.

1. You must fill out a form for each passenger traveling with an emotional support animal.
2. If you are under 18, the forms must be signed by your parent or legal guardian.
3. Take all the documents with you during your trip, it is possible that these will be requested for review.
4. The medical certificate is valid for one (1) year from the date it was signed by the treating physician.
5. Every time you travel you must make a reservation at least 48 hours before the departure of your flight.
6. The boarding of the emotional support animal is not guaranteed until it is presented directly at check-in at the airport and we make sure that it meets all the requirements.

- ☐ I am informed that I must always book this service at least **48 hours before the departure** of my first scheduled flight and wait for confirmation, or else my emotional support animal will not be boarded.
- ☐ I reserved my window seat, otherwise it will be reassigned at the airport.

- ☐ I travel on a route (including all cities in the itinerary) where this service is permitted:
- From/to Mexico
 - From/to or within Colombia
 - From/to Argentina

⚠ Service not available to and from Australia, Aruba, Galapagos, England, Mount Pleasant, New Zealand & South Africa.

PASSENGER INFORMATION

Name of the passenger:

E-mail:

Telephone:

INFORMATION ABOUT YOUR EMOTIONAL SUPPORT ANIMAL

Name of your emotional support animal:

Breed: _____

Age: _____
[specify weeks or years]

In the case of dogs:

⚠ Dogs of potentially dangerous breeds such as: American Akita, Akita Inu (Japanese), Boxer, American Bulldog, Bull Terrier, Bull Mastiff, American Bully, Doberman, Dogo Argentino, Dogue de Bordeaux, Fila Brasileiro, Italian Mastiff (Cane Corso), Neapolitan Mastiff, Anatolian Shepherd (Karabash), Pitbull (all breeds), Presa Canario (Dogo Canario), Rottweiler, Staffordshire Bull Terrier/Staffy, American Staffordshire Terrier/Amstaff, Tosa Inu (Japanese).

These breeds can only be transported by LATAM Cargo.

- ☐ I confirm that my emotional support animal is over 16 weeks of age, which can be verified on its veterinary certificate.

CHOOSE THE TYPE OF EMOTIONAL SUPPORT ANIMAL

☐ Cat

Weight: _____ kgs

Mandatory: The cat must travel in an appropriate kennel or container under the front seat. If it exceeds the maximum measurements of the cabin container, it must travel in the hold:

Flexible bag: 25 cm high x 28 cm wide x 40 cm long
Rigid kennel: 19 cm high x 33 cm wide x 36 cm long

Dog

Weight: _____ kgs

Maximum weight: 12 kg, if it exceeds this weight it must be stored in the hold.

Mandatory: If you travel without a kennel, you must use an anti-bite muzzle and harness/collar.

SELECT THE TRAVEL MODE OF YOUR EMOTIONAL SUPPORT ANIMAL

- ☐ **In cabin:** Complies with the maximum size and/or weight.

Review the conditions for acceptance here:

<https://www.latamairlines.com/link/experience/prepare-your-trip/pets-transportation/cabin>

- Dogs without a kennel should wear a muzzle. If they are small breeds that meet the maximum size, they can choose to travel without a muzzle but inside their kennel.
- Cats should always travel inside a kennel or container.

- ☐ **In the airplane hold:** Exceeds the maximum size and/or weight. This service has no cost.

Review the conditions for acceptance here:

<https://www.latamairlines.com/link/experience/prepare-your-trip/pets-transportation/hold>

Fill up the measurements of the rigid kennel:

Height:

_____ cm

Width:

_____ cm

Length:

_____ cm

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<p>Maximum kennel dimensions:</p> <p>Flexible bag: 25 cm high x 28 cm wide x 40 cm long Rigid kennel: 19 cm high x 33 cm wide x 36 cm long</p> <p>Mandatory: The animal must be able to enter its container standing without touching the ceiling or walls.</p>	<p>⚠ Remember that brachycephalic dogs and cats cannot be transported in the hold for safety reasons.</p>
<p>DOCUMENTS NEEDED TO TRAVEL:</p> <ul style="list-style-type: none"> Completed and signed emotional support animal transportation form. Part 2 of the form must be issued by a mental health professional (example: psychiatrist, psychologist, licensed medical social worker, physician specifically treating the passenger's mental or psychiatric disability/condition) and must be issued no later than 1 year from the date of travel. Present at the airport the health documents that are required in the country of departure, connection or destination. 	
<p>GENERAL REQUIREMENTS OF THE EMOTIONAL SUPPORT ANIMAL:</p> <ul style="list-style-type: none"> I am aware that my emotional support animal must meet all regulatory requirements for transport to any domestic and international destination specified in the following link: https://www.latamairlines.com/us/en/experience/prepare-your-trip/well-being/assistance-animals Your pet must be clean, healthy and have good behavior at the airport and on the aircraft. Aggressive behavior may result in denied boarding, for the safety of other passengers and crew. It does not pose a threat to health, hygiene and safety during your trip with LATAM. Feeding the emotional support animal on board, feeding it from trays, or carrying it in your arms/lap or on a passenger seat is not permitted. Cats (all) and small dogs traveling in a container under the front seat must remain inside their kennel and under the control of their owner throughout the trip. In the case of dogs: <ul style="list-style-type: none"> They can behave appropriately in a public setting and follow their guardian's orders. They are small enough to fit under the front seat or on the floor. For safety reasons, it must not exceed the passenger space or block aisles. The use of an anti-bite muzzle is mandatory for dogs traveling loose (without a kennel) from boarding to disembarking the flight. Failure to use it will be grounds for denied boarding. <p>If you have a scheduled flight lasting more than 8 hours, you must also comply with and consider the following:</p> <ul style="list-style-type: none"> Take precautions to prevent your emotional support animal from relieving himself during the flight. If your emotional support animal needs to relieve itself during the flight, you must take responsibility for taking the necessary measures to prevent a health and hygiene problem in the aircraft cabin (eg: bring a mat/sanitary napkin and/or diaper if necessary). 	
<p>Responsibility of the emotional support animal owner:</p> <p><input type="checkbox"/> I assume full responsibility for any injuries, physical damages, economic losses, and emotional harm caused by my emotional support animal to individuals (passengers, airline staff, security personnel, among others) and airline property.</p> <p>I request to travel on LATAM Airlines with an emotional support animal.</p> <p><input type="checkbox"/> I have read and understood the emotional support animal behavior requirements and guidelines stated in this document.</p>	
<p>CONSENT TO USE OF CUSTOMER'S PERSONAL INFORMATION</p>	
<p>I, _____ (Passenger name, parents/legal guardian) authorize LATAM Airlines to process, use, manage, analyze, segment, index, receive, obtain, collect, report or store my personal data, including medical information, for the purpose of these are processed in order to use them to travel with my emotional support animal on the dates mentioned above.</p> <p>The personal data processing policy can be consulted at the following link https://www.latamairlines.com/link/legal/privacy-policy</p> <p>Signature of the passenger (parents or legal guardian for minors under 18 years of age):</p> <p>_____</p> <p>Date: _____</p>	