

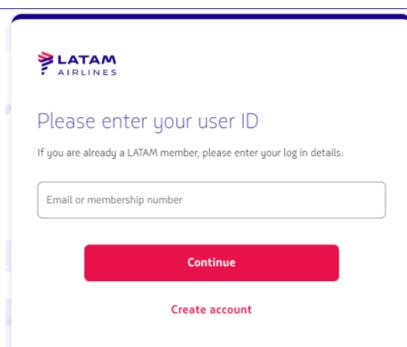


Without frontiers

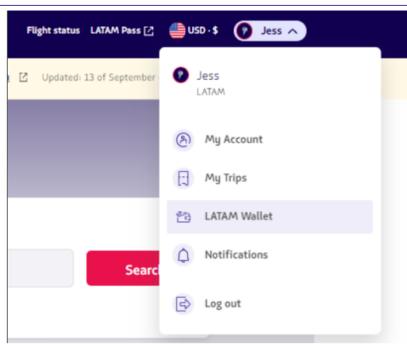


Step-by-step guidance on how to add your Travel Voucher to your LATAM Wallet

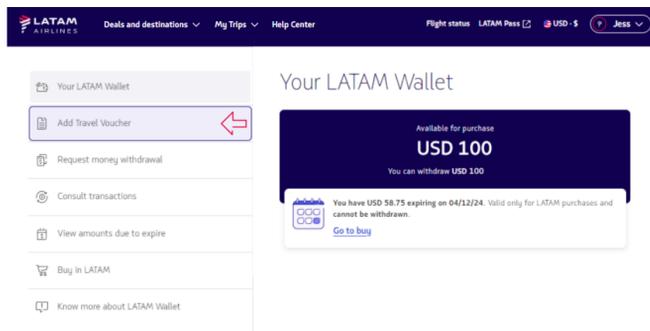
1. Log in to your account by clicking on "Log in" at <https://www.latamairlines.com/> You can also create an account by clicking on "Create account" if you do not have one.



2. Click on the "LATAM Wallet" option in the menu.



3. Once in your LATAM Wallet account, click on "Add Travel Voucher" in the menu.



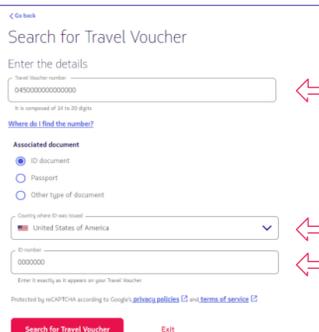
4. If the amount available in your travel voucher does not appear automatically, try the manual search by clicking on "Search manually".



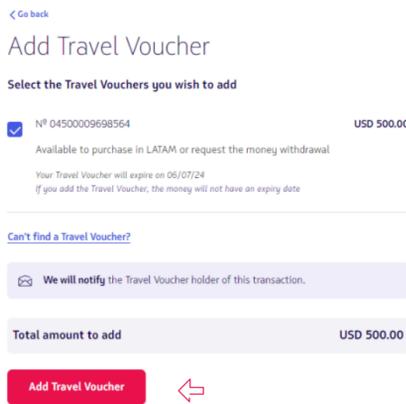
No Travel Vouchers associated to your account
If you know the number of your Travel Voucher, you can do a manual search.

[Search manually](#)

5. Enter the Travel Voucher number sent via e-mail or message. Select your document or passport issuing country, then enter its corresponding number.



6. Select the Travel Vouchers you would like to add, then click on "Add Travel Voucher".



7. The amount on your Travel Voucher has been properly credited to your LATAM Wallet when this message appears on your screen.

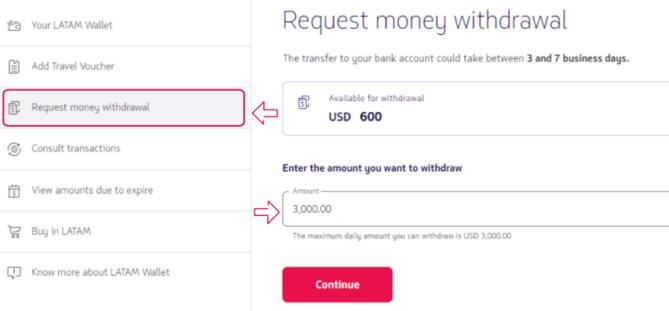


Your Travel Voucher was added successfully

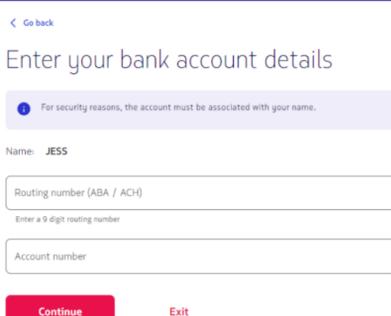
The money has already landed in your LATAM Wallet so you can use it in your next destination.

[Go to your LATAM Wallet](#)

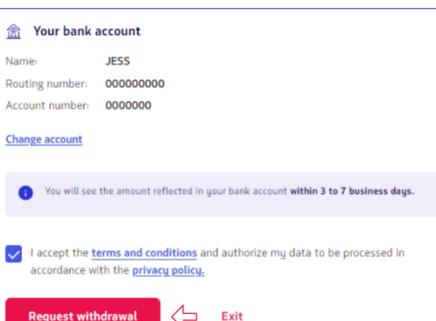
8. In case you want to withdraw the amount from your LATAM Wallet, click on "Request money withdrawal" in the menu and enter the amount you would like to withdraw.



9. Enter your bank account information, then click on "continue".



10. Ensure the information entered is correct, accept the terms and conditions, then click on "Request withdrawal" to proceed.



11. The amount will be credited to the selected account in 3 to 7 business days after your request is processed.



We have already sent the request

The transaction ID is N° 787184.

The money will be available in your bank account in 3 to 7 business days. We sent a receipt to your e-mail: email@email.com

[Consult transactions](#)

[Go back to LATAM Wallet](#)