LATAM AIRLINES GROUP S.A. (US)
6500 NW 22 Street, Miami, Florida, 33122 59-2605885 Miami United States

Information about your ticket

This document contains the details and conditions of the service you purchased.
It is not necessary to bring it with you on the day of your trip.

Trip information

Reservation code	JYCDZX	Order No.	LA0457618YVHJ	City and Issue date	Miami, Estados Unidos 21/06/26

Name	Passenger type	ID
MATTHEW FRANCIS	Adult	AM815943
SUGANYA SIVARASA	Adult	P463336FS

Itinerary

Flight Number	Origin	Destination	Departure		Arrival		Cabin	Fare	Seat
			Date	Time	Date	Time			
LA 2277	Cusco (A. Velasco Astete)	Lima (J Chavez Intl.)	04/07/26	6:45 PM	04/07/26	8:25 PM	Economy	Basic	

Details of your payment

Ticket number	Item	Amount
0452292717036 0452292717037	Flight Fees and/or taxes(1)	USD 80.00 USD 26.02
0454473513277 0454473513276	Hand baggage Fees and/or taxes(1)	USD 37.28 USD 6.72
	Total paid	USD 150.02

Payment Form

Type	Amount
Credit card / Debit card XXXXXXXXXXX1006	USD 150.02

(1)PE: USD 21.12
(1)HW: USD 11.62

Airline details

Flight Number	Operating airline / Airline PNR	Marketing airline
LA 2277	LATAM AIRLINES PERU / JYCDZX	LATAM AIRLINES GROUP S.A. (US)

Local information

- Before traveling, check the entry restrictions for the different countries due to the outbreak of COVID-19.
- Remember to check the time of presentation at the airport, this will be indicated on your boarding pass. If you were unable to check-in on site and/or need to check baggage at the airport, you must present yourself well in advance.
- For bookings through the electronic catalog of the Framework Agreement for the Issuance of Electronic Tickets for Domestic Air Transportation of Passengers, inquiries and / or requests for attention will be only through the Customer Service Center, only applies the information relating to flights within Peru.

Baggage terms and conditions

Baggage allowance is according to your fare

The Economy Basic fare:

For each passenger:

- In the cabin: 1 handbag with a maximum dimension of 45 x 35 x 20 cm (height, length and width).

- Please note that if your carry-on baggage does not meet these requirements, it will be retained and sent to the hold, including in the boarding lounge, and may be subject to a charge according to the baggage terms and conditions. Check the terms and conditions.
- A handbag (wallet, laptop or baby bag), which must be placed under the front seat, except in the front row and emergency rows
- Infant passengers (0-2 years) do not have a right to a hold baggage allowance.

Items of value

LATAM does not assume responsibility beyond the limits established by law, for the loss, damage or delay of either commercial or personal fragile and/or highly valuable items (i.e.: jewelry, electronic appliances, etc.). It is recommended to keep these items in carry-on luggage.

Items not allowed

NOTIFICATION REGARDING DANGEROUS GOODS: The transportation of certain dangerous goods such as aerosols, fireworks and inflammable liquids is prohibited on board the aircraft. If you are uncertain of these restrictions, please contact one of our sales channels or check at our website:

- Elements that cannot be transported in your baggage: our website

Terms of your ticket based on the fares paid

- If you would like a refund of your fare or to change your fare for flights within Chile, Peru, Colombia, Ecuador or Brazil and you have more than one fare, remember that the conditions will apply to each of them.
- Here you will find the regulations associated with your trip. If you have any queries please do not hesitate to visit our web site or call our Contact Center.

Minimum stay required	Maximum stay allowed	Purchase anticipation
The Economy Basic fare:	The Economy Basic fare:	The Economy Basic fare:

0 days	2 months	The purchase must be made at the time of booking and cannot be paid later.

Travel restrictions

The Economy Basic fare:

You do not have date restrictions to travel.

Changes

Review the main conditions for making changes according to your itinerary.

- If you already flew one of the legs of the trip and then want to make any changes, we will offer you the fares that were available when you bought your tickets. In this case, the new trip must also comply with all the fare conditions.
- If your original fare allows for changes and when changing this fare it is no longer available or doesn"t comply with the original regulations, you can obtain a new fare by paying the difference.
- Changes in accordance with the Consumer Code, see General

The Economy Basic fare:

- Changes are allowed before the flight with a fine of 16
- Changes after the flight are not permitted.

Refunds

Review the main conditions for performing refunds according to your itinerary.

- Although your trip may not allow a refund you are entitled to request the return of the boarding fees. Please remember that in some countries there is a service charge and that this amount is not refundable.
- You can request a refund for your tickets in the My trips section of our website. For tickets redeemed with miles, you must call our Contact Center.
- If you purchased an international flight and you choose a fare that allows a partial or full refund, remember that you can only request the refund before the first flight on your itinerary departs.
- The refund percentage is based on the net value of the fare, before taxes.
- The service fee on sales made through LATAM Offices or the Contact Center, in which our customers receive personalized customer service, is non-refundable if the ticket is refunded
- ISSUE CHARGE FOR REDEMPTIONS: For LATAM Pass redemptions, a flight booking fee will be charged for each segment and passenger when the advance purchase is made less than 90 days prior to the flight departure date for domestic flights, and 120 days for international flights. You are entitled to a refund of this charge when there is a cancellation of your itinerary due to causes attributable to the Airline, or the Retraction Law is being applied. Please see program conditions.

Canceled or significantly changed flights (DOM >= 3h/INTER >= 6h) to or from the United States

In case your flight to or from the United States has been canceled or rescheduled, you can choose from one of the following options:

- Accept protective flight offered;
- Reschedule your flight at no additional cost (for the same cabin and route);
- Leave an open ticket with no specific travel date for up to 12 months from the date of your first original flight purchased;
- Refund of your flights and ancillaries (e.g. seats and baggage) not used, along with its corresponding taxes.

In case you reject or do not choose any of the options above before the departure of your rescheduled flight, the refund of your flight and ancillaries not used will be automatically processed, complying with the rule requiring automatic refunds from the US Department of Transportation.Refund issuance:

- Within 7 business days of refunds becoming due for credit card purchases.
- 20 business days for other payment methods.

Conditions for making changes and refunds according to your fare

Basic Fare

Changes
Domestic routes Changes are allowed with an additional fee before the departure time, plus any price difference (if applicable). No changes are permitted after the departure time.
International routes Changes are allowed with an additional fee both before and after the departure time, plus any price difference (if applicable).
Refunds
Domestic and international routes You may only request a refund of the boarding fees.

Light Fare

Changes
Domestic routes (except in Brazil) Changes are allowed with an additional fee before the departure time, plus any price difference (if applicable). No changes are permitted after the departure time.
Domestic routes in Brazil Changes are allowed with an additional fee both before and after the departure time, plus any price difference (if applicable).
International routes Changes are allowed with an additional fee both before and after the departure time, plus any price difference (if applicable).
Refunds
Domestic and international routes You may only request a refund of the boarding fees.

Standard Fare

Changes
Domestic and international routes Changes are allowed with an additional fee both before and after the departure time, plus any price difference (if applicable).
Refunds
Domestic and international routes You may only request a refund of the boarding fees.

Full Fare

Changes
Domestic routes (except in Brazil) Changes are allowed without an additional fee before the departure time, plus any price difference (if applicable). After the departure time, changes are subject to an additional fee.
Domestic routes in Brazil and international routes Changes are allowed without an additional fee both before and after the departure time, plus any price difference (if applicable).
Refunds
Domestic routes
- Refund of 100% of the ticket before the departure time.
- If the departure time has passed and you didn't use your ticket, you may request a refund of 30% of your ticket plus the boarding fees.
International routes
- Refund of 100% of the ticket before the departure time of the first flight.
- If the departure time has passed and you didn't use your ticket, you may only request a refund of the boarding fees.

Premium Economy Fare

Changes
Domestic and international routes Changes are allowed without an additional fee both before and after the departure time, plus any price difference (if applicable).
Refunds
Domestic routes Refund of 100% of the ticket both before and after the departure time.
International routes
- Refund of 100% of the ticket before the departure time of the first flight.
- If the departure time has passed and you didn't use your ticket, you may only request a refund of the boarding fees.

Premium Business Standard Fare

Changes
International routes Changes are allowed with an additional fee both before and after the departure time, plus any price difference (if applicable).
Refunds
International routes You may only request a refund of the boarding fees.

Premium Business Full Fare

Changes
International routes Changes are allowed without an additional fee both before and after the departure time, plus any price difference (if applicable).
Refunds
Domestic routes Refund of 100% of the ticket both before and after the departure time.
International routes
- Refund of 100% of the ticket before the departure time of the first flight.
- If the departure time has passed and you didn't use your ticket, you may only request a refund of the boarding fees.

Delta Comfort Fare

Changes
Domestic routes (except in Brazil) Changes are allowed without an additional fee before the departure time, plus any price difference (if applicable). After the departure time, changes are subject to an additional fee.
Domestic routes in Brazil and international routes Changes are allowed without an additional fee both before and after the departure time, plus any price difference (if applicable).
Refunds
Domestic routes
- Refund of 100% of the ticket before the departure time.
- If the departure time has passed and you didn't use your ticket, you may request a refund of 30% of your ticket plus the boarding fees.
International routes
- Refund of 100% of the ticket before the departure time of the first flight.
- If the departure time has passed and you didn't use your ticket, you may only request a refund of the boarding fees.

The Economy Basic fare:

- No refunds are allowed.

Additional conditions

Baggage

Baggage allowance is according to your fare

Cabin baggage (transportable in the passenger cabin):

- Light, Plus, Delta Comfort, Start, Classic and Flex fares allow one (1) carry-on baggage of maximum 12 kg in Economy cabin and 16 kg in Premium Economy or Premium Business cabin free of charge. Carry-on baggage is not included in the Basic nor Base fares, however it may be purchased as additional baggage for an extra charge. This baggage must be placed in the overhead compartments of the cabin and the maximum dimensions allowed are 55 cm x 35 cm x 25 cm (length, height and width) including pockets, wheels and handle. Basic and Base fares only include one (1) handbag free of charge. Infants under 2 years of age are entitled to carry one (1) carry-on baggage item under the same conditions mentioned above.
- Please note that if cabin space is not sufficient, we will send your carry-on baggage to the hold at no charge, provided that your fare allows free carriage of carry-on baggage, or you have purchased it as an additional baggage allowance. Conversely, if your carry-on baggage exceeds the quantity, size or weight allowance, you will have the option to send it to the aircraft hold for an extra charge. If you choose not to do so, we will not board your baggage on the flight, nor will we be responsible for its safekeeping.
- In the event that your carry-on baggage is sent to the hold for any of the above reasons, you will not be entitled to a refund of the carry-on baggage fee. For your safety, please remember to remove any valuable items from the baggage that is sent to the hold. Please review the terms and conditions on our website.
- All fares allow you to carry free of charge in the economy cabin a handbag (wallet, laptop or baby bag), whose maximum dimensions are 45 cm x 35 cm x 20 cm (length, height and width), which must be placed under the front seat, except in first row and emergency rows (where they may be placed in the overhead compartments).

Checked baggage (transportable in the hold of the aircraft):

- To deliver your baggage and pay for it, if applicable, you will need to arrive at the airport with the anticipation announced on your airline ticket. You must deliver your baggage only at the LATAM counter located at the airport.
- For each piece, the maximum dimensions are 158 linear centimeters (width + height + length). Check the maximum weight allowance on our website. If you need to carry more baggage than allowed (additional baggage, overweight and/or oversized), find out the excess baggage cost in the "Help Center" section of our website.

- If you are traveling with special baggage (sports, musical and audiovisual items), find out about the specifications for their transportation and the cost in the "Help Center" section on our website. All your baggage will be subject to review by the appropriate authorities. Remember to review our baggage policy in the "Help Center " section of our website.

Changes and Refunds:

- To verify the conditions of changes and refunds applicable to each of the rates, you should review the particular terms and conditions applicable to each of them.
- Additional services (baggage, seats, premium boarding or others) will not be refunded if you do not use your ticket or if you request a voluntary change or refund (except for fares allowing refunds).

Flights operated by another airline:

- When you have an interairline trip (a flight shared between LATAM and other airlines), the amount of baggage you can carry is determined by the Most Significant Carrier, MSC (Main Airline) standard.This rule says that for the interairline trip you will apply the policy of the company that makes the geographically longest or most important route. This is the Main Airline, and therefore you will be able to take the amount of baggage set by this airline to your final destination.

Exception for flights to or from the United States/Canada:

- If flying to or from the United States/Canada, the baggage policy of the airline with which you start the trip generally applies, regardless of whether there are stops of 24 hours or more (layovers).
- The exception is when you take a codeshare flight to or from the United States, where the Main Carrier is the one who sold your ticket.
- To review further information visit the "Help Center" section of our website.

General information

Find out on our website or on the following links for more information about:

- TICKET VALIDITY: If your fare doesn"t allow changes or refunds, only the departure and arrival dates corresponding to the itinerary of your trip apply. If you fare allows changes and/or refunds, your ticket is valid for 12 months from the date of issue. However, once your trip has begun, your ticket will expire once the maximum stay has been exceeded or on the last travel date that your fare allows.
- CHECK-IN: Check in information here.For flights in your itinerary that are operated by another airline, please remember that you need to check in before your flight on that airline's website.
- SPECIAL NEEDS SERVICES:If you are traveling with a special need or medical condition, please call our Contact Center at your earliest convenience so that we may accommodate you. For questions and more information please go to the Special Needs section on our website.
- CHILDREN UNDER THE AGE OF TWO WITHOUT A SEAT:You are only permitted to bring one of the following items on board the aircraft free of charge: a collapsible pram, a portable cot, or a car seat that has been certified for safe transportation within the cargo area of the aircraft. The car seat may be carried on-board, however this is subject to space availability. This policy applies only to LATAM Airlines Group; if you are flying with a different airline please check with the operator of your flight regarding their regulations when flying with children under the age of two without a seat.
- TICKET USE: The flights or legs which make up the itinerary must be flown in the indicated given order. The carrier, subject to the conditions described in the applicable legislation, may refuse to board a passenger who hasn't complied with the previously mentioned itinerary order or if a passenger hasn't flown one of the legs indicated in their ticket. If one of these segments is not flown, the itinerary will be completely canceled without prior warning and no refund given unless the fare's conditions allow it. For example, but not exclusively, if the passenger does not fly the itinerary's first (outbound) leg, they won't be able to fly any following (stopover or return) leg. The ticket you've purchased is non-transferable.
- UPGRADE REQUEST:In order to request a Cabin Upgrade with segments, remember that you have to have purchased your ticket with a Light, Plus, Delta Comfort, Standard, Classic or Full fare. Keep in mind that if your fare is Light, you can only request a cabin upgrade with segments for domestic flights, within South America and the Caribbean, except for regional flights from Brazil. Children or infants traveling with discounted fares will not be eligible for the LATAM Pass Upgrade benefit. To read about the conditions of your ticket, review the details of the fare you purchased.
- SEATS:You may purchase a LATAM+ or a standard seat with a Basic or Light fare. If you purchased a Delta Comfort fare, subject to availability, you may select a LATAM+ seat at no additional cost to you; if no availability, you may select a standard seat at no additional cost to you. If you are a Gold, Gold Plus, Platinum, Black or Black Signature member, you may select a standard seat at no additional cost to you when purchasing a Light, Plus or Delta Comfort fare. Subject to availability, If you are a Platinum, Black o Black Signature member, you may select a LATAM+ seat at no additional cost to you. You may go to "My Trips" to select or purchase your seat. No additional cost seats available only on flights operated by LATAM Airlines Colombia, LATAM Airlines Argentina, LATAM Airlines Brasil, LATAM Airlines Group, LATAM Airlines Peru, LATAM Airlines Ecuador

- TRAVEL DOCUMENTS: The passenger is responsible for presenting and complying with all required travel documents to enter or leave a country. We recommend that you contact the Consulate of the applicable country/ies in your itinerary. If the itinerary includes stops in countries different from your final destination country, you are responsible to learn whether you need to go through customs and immigration in the countries of those stop(s) and obtain the required and corresponding travel documents.
- BOARDING FEES AND CHARGES: Please learn about the boarding, taxes, and other fees and charges that you must pay at the airport to the applicable authorities. If you did not carry out your trip, you may request a refund from the Carrier of any airport taxes that are reimbursable based on the rules and regulations of the corresponding country, even if the fare paid does not allow for a refund of the Ticket. Please call our Contact Center or go to latam.com>Check In and Services> Ticket Refunds. In the event that the refundable fees and charges were not included in the amount paid for the fare (i.e. if they were collected directly by the airport), you must request this refund directly from the corresponding airport authority, subject to their limitations and rules.
- CANCELLATION DUE TO LACK OF PAYMENT: Airline may deny transportation in any of the itinerary flights if the purchased fare has not been paid in full or if the fare was unlawfully acquired.
- AIR TRANSPORT AGREEMENT CONDITIONS: Learn about the terms and conditions as well as the applicable regulation for your trip in our Air Transport Agreement Conditions available at the link.
- Child ticket discounts are applied to the full fare amount. Fuel and Taxes are charged separately.
- LIMITATIONS OF LIABILITY: Passengers embarking upon a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that the provisions of an international treaty (the Warsaw Convention, the 1999 Montreal Convention, or other treaty), as well as a carrier's own contract of carriage or tariff provisions, may be applicable to their entire journey, including any portion entirely within the countries of departure and destination. The applicable treaty governs and may limit the liability of carriers to passengers for death or personal injury, destruction or loss of, or damage to, baggage, and for delay of passengers and baggage. Additional protection can usually be obtained by purchasing insurance from a private company or the airline. Such insurance is not affected by any limitation of the carrier's liability under an international treaty. For further information please consult your airline or insurance company representative.(*)
- AIR PASSENGER PROTECTION REGULATIONS: For Canada, If you are denied boarding, your flight is cancelled or delayed for at least two hours, or your baggage is lost or damaged, you may be entitled to certain standards of treatment and compensation under the Air Passenger Protection Regulations. For more information about your passenger rights please contact your air carrier or visit the Canadian Transportation Agency's website. Please see LATAM Airlines Air Transport Agreement/Conditions of Carriage for Canada (i.e. Tariff) here.
- Redemption with LATAM Pass Miles: you can purchase part or all of your ticket using your LATAM Pass Miles; please note that in these cases, the ticket will not earn new LATAM Pass Miles.

(*) Only applies to flights to and from the United States.

For any further questions, please contact our Contact Center or visit our website.

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